

Delivery Conditions

1. PRE ANNOUNCEMENT

Submit your shipment 48 hours before delivery:

<https://www.hexspoorfulfilment.nl/en/stock-delivery>

By return Hexspoor E-fulfilment will respond with confirmation of specified date. **Please be aware that shipments without pre announcement will not be processed. You will receive a request to make the pre announcement. After we received the pre announcement the shipment will be processed.**

2. DELIVERY DOCUMENTS

Attach packing list and / or invoice visible on outside of load (not in the box), stating the order number and delivery date.

3. ITEM AND PACKAGING

- a. All items carry a barcode (EAN13), this should be according to previous supplied item information. **If it is necessary to (re)label the items, the costs will be charged to the customer;**
- b. A supplied set of several articles is labeled with a different barcode than the single items;
- c. Non sealed items should be delivered in boxes or on pallet with pallet wrap film;
- d. The weight of a box may not exceed 17 kg;
- e. On the outside of the boxes the following information is visible: itemnumber, description, number of pieces in box, shop or customer you are delivering for;
- f. Mixed packages are clearly stated on outside of the box;
- g. Rest boxes are clearly stated on outside of the box.

Note: Upon receipt Hexspoor e-fulfilment counts the number of pallets / packages and checks on visible damages. Goods are received, exceptions will be mentioned on consignment note and signed for. No rights can be derived based on this signature with respect to the completeness and / or correct content of the delivery.

Within the standard closed boxes will not be opened or checked on quality. Therefore we use the information on the box or the packing list/invoice.

4. PALLET INFORMATION

- a. Delivery only on pallets;
- b. Pallet dimensions 120 x 80 cm, Europallets ;
- c. Stacking up to max 110 cm (excluding pallet);
- d. Weight max. 750 kg (incl. pallet);
- e. Only single deck pallets;
- f. Stacking box with label visible on outside pallet;
- g. One product per pallet or a clear separation between different products.
- h. Stacking boxes within the pallet dimensions;
- i. No use of black sealing foil due to high environmental impact and difficulty of checking the shipment.

Note: Europallets will be exchanged directly with delivery.

5. DELIVERY OF ARTICLES IN CONTAINERS

- a. Submit your shipment 72 hours before delivery;
- b. Group different products in the container;
- c. All items carry a barcode (EAN13), this should be according to previous supplied item information. **If it is necessary to (re)label the items, the costs will be charged to the customer;**
- d. Attach packing list and / or invoice visible on outside of load

6. DELIVERY ADDRESS

Opening hours

Monday to Friday: 9.00h -13.00h and 13.30h - 17.30h

Delivery adress

Hexspoor E-fulfilment
Van Salmstraat 54
5281 RN Boxtel
Netherlands
+31 411 652 120