

Delivery Conditions

1. PRE ANNOUNCEMENT

Submit your shipment 48 hours before delivery via:

<https://www.hexspoorfulfilment.nl/en/stock-delivery>

You will promptly receive a response from Hexspoor E-fulfilment confirming the delivery date. Please be aware that shipments without pre announcement will not be processed. You will receive a request to make the pre announcement. Once we receive the pre announcement, the shipment will be processed.

2. DELIVERY DOCUMENTS

Attach the packing slip and/or invoice visibly on the outside of the load (not inside the box), stating the client's name, order number, quantity, description of the products and delivery date.

3. ITEM AND PACKAGING

- a. All items must have a barcode (EAN13), which should match the previously provided product information. If re-labeling is necessary, the associated costs will be passed on;
- b. A supplied set of multiple items should have its own barcode, different from the individual items;
- c. Non sealed items should be packed in boxes or pallets wrapped with (transparent) foil;
- d. The weight of a box must not exceed 17 kg;
- e. On the outside of the boxes the following information should be visible: item number, description, quantity and for which shop or client you are delivering;
- f. Mixed packages are clearly stated on the outside of the box;
- g. Leftover boxes are clearly stated on outside of the box.

Note: Upon receipt Hexspoor E-fulfilment counts the number of pallets/packages and checks for visible damage. Goods are received, discrepancies are noted on the consignment note and signed for. No rights can be derived based on this signature with respect to the completeness and/or correct content of the delivery.

There is no standard quality inspection, and sealed boxes are not opened for counting. The count is based on the quantity indicated on the package or freight document. At the end of the day, after processing the inbound items, the client receives a notification with the total received quantities.

4. PALLET INFORMATION

- a. Delivery only on pallets;
- b. Pallet dimensions 120 x 80 cm, Europallets ;
- c. Stacking up to max 110 cm (excluding pallet);
- d. Weight max. 750 kg (incl. pallet);
- e. Only single deck pallets;
- f. Stacking box with label visible on outside pallet;
- g. One product per pallet or a clear separation between different products.
- h. Boxes must be stacked within the pallet;
- i. No use of black sealing foil due to it's high environmental impact and for ease of shipment inspection.

Note: Deviations at the time of receipt from the delivery conditions will impact processing time. Any additional corrective actions required will be invoiced.

Note: Euro pallets will be exchanged directly with delivery.

5. DELIVERY OF ARTICLES IN CONTAINERS

- a. Submit your shipment 72 hours before delivery;
- b. Group different products together within the container;
- c. All items must have a barcode (EAN13), which should match the previously provided product information. If re-labeling is necessary, the associated costs will be passed on;
- d. Attach the packing slip and/or invoice visibly on the outside of the load ,

6. DELIVERY ADDRESS

Opening hours: Monday to Friday: **9.00h - 17.00h**

Hexspoor E-fulfilment

To the attention of (name Client)

Van Salmstraat 54

5281 RN Boxtel

Netherlands

+31 411 652 120